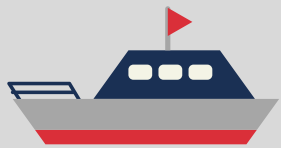
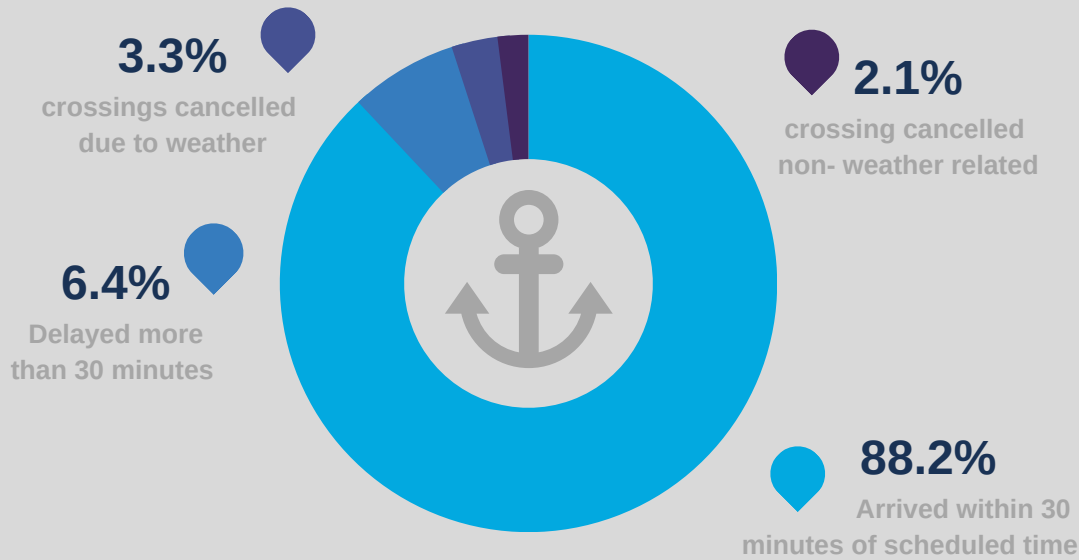


Punctuality of sailings



Over 88% of sailings arrived within 30 minutes of scheduled time

Percentage based on arrival times



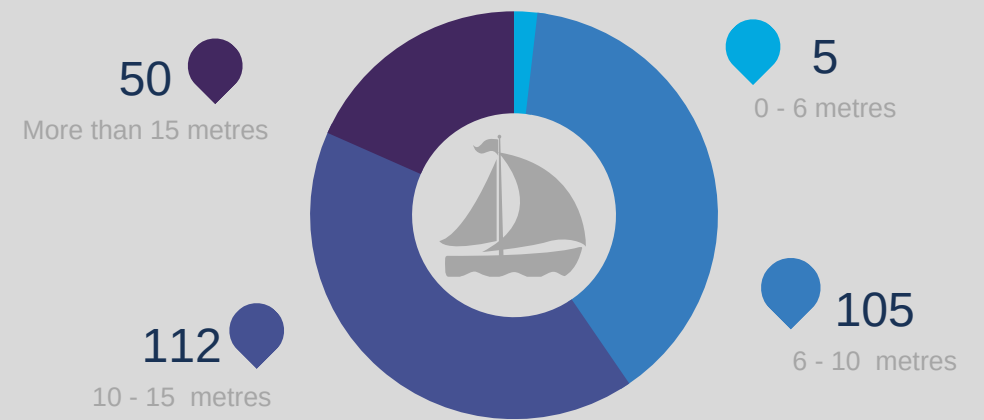
Review of Q2

Regrettably, during this reporting period there were periods of significant disruption at Jersey Airport due to resource issues within the Swissport ground handling operation.

Ports of Jersey has been working very closely with Swissport to support their remediation plan since early June and the ground handling operations have since stabilised. The impact of these issues are reflected in a deterioration of the associated Airport quality of service metrics in this report.



Waiting lists for St Helier and Elizabeth Marinas

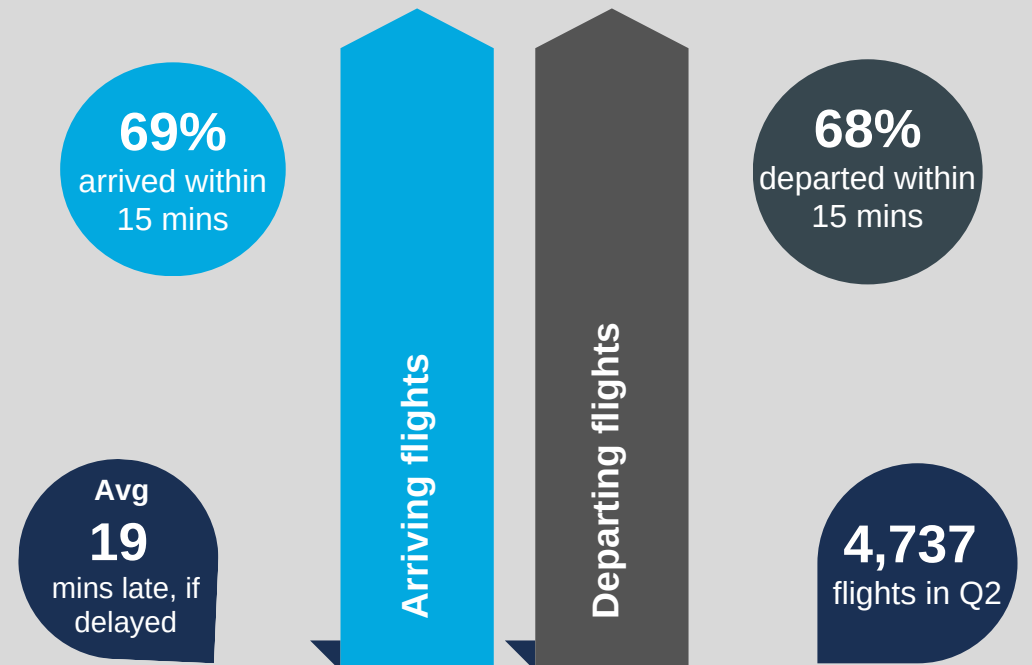


Number of boats on the waiting list, based on length



Flight punctuality to and from Jersey Airport

41% of flights arrived early

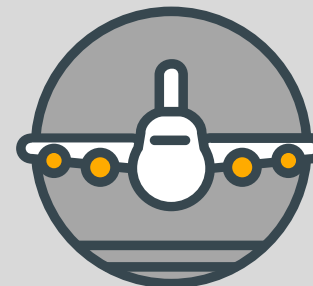


Proportion of flights within scheduled time

Excluding flights affected by weather

Jersey Airport baggage from plane to carousel

Delivered within 20 minutes
71%



Delivered within 45 minutes
99%

