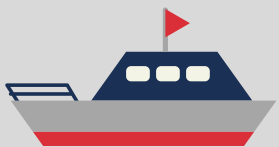
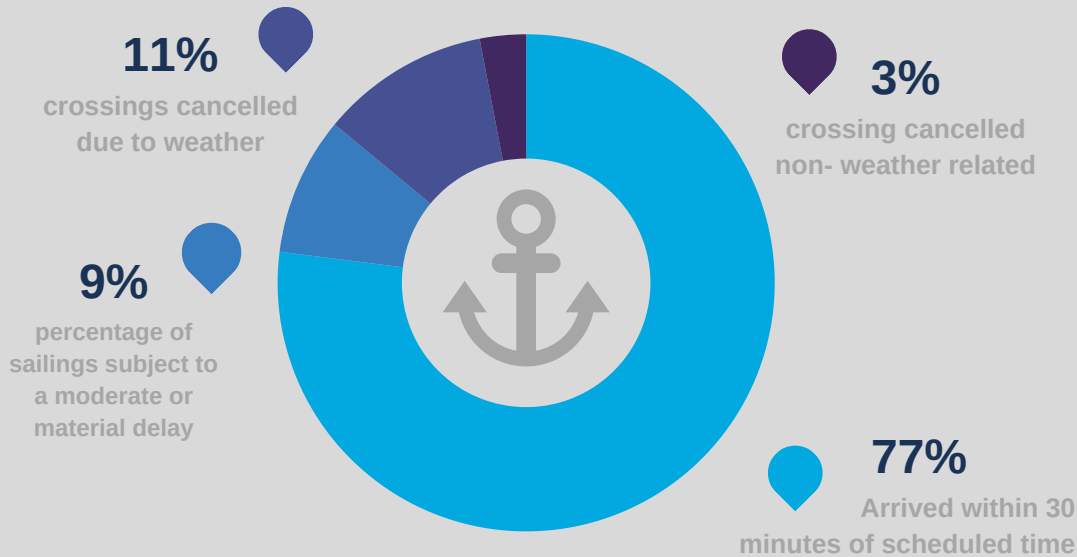


### Punctuality of sailings within scheduled time



**Over 77% of sailings arrived within 30 minutes of scheduled time**

Percentage based on arrival times



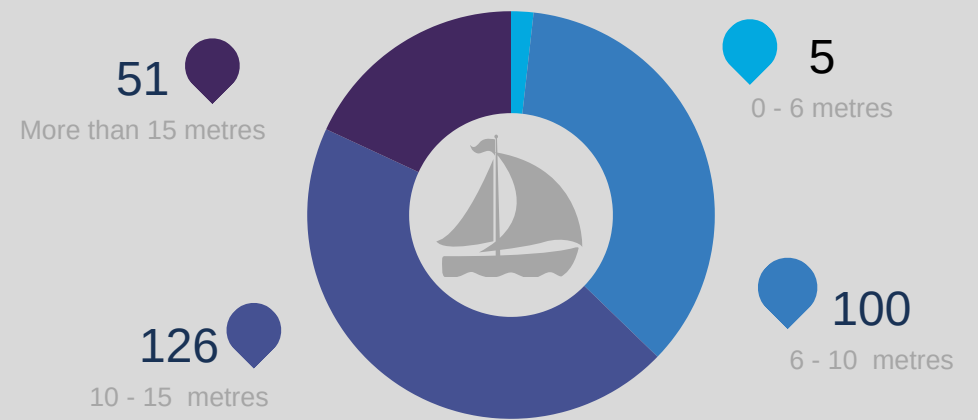
### Review of Q1

During this reporting period, there were continued improvements in airline on-time performance and the time taken for baggage to be unloaded and delivered to the baggage reclaim carousels. Ports of Jersey, Swissport and the airlines continue to work collaboratively on further improvements across the airport operations.

In relation to harbour operations, the east berth was fully operational and available throughout Q1, however the west berth was out of service for a period of time to enable the replacement of fenders. Fender replacement is part of planned capital maintenance to ensure resilience of the berth and is timed to occur over the least busy period of the year.



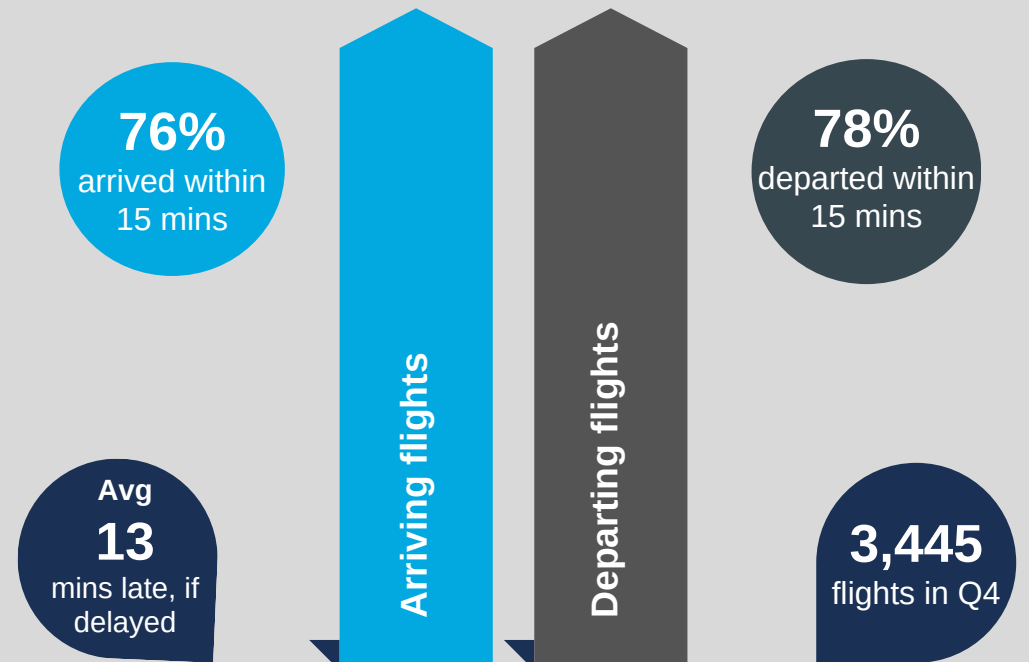
### Waiting lists for St Helier and Elizabeth Marinas



Number of boats on the waiting list, based on length



**50% of flights arrived early**



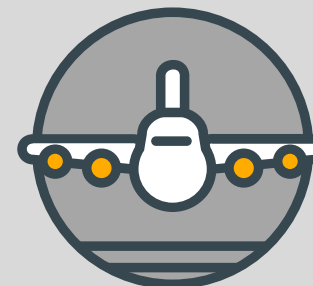
### Flight punctuality to and from Jersey Airport

Proportion of flights within scheduled time

Excluding flights affected by weather

### Jersey Airport baggage from plane to carousel

Delivered within 20 minutes  
**87%**



Delivered within 45 minutes  
**99.9%**

