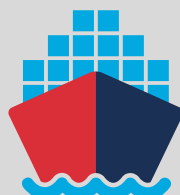




PORTS OF JERSEY

2025 - Q1
Quality of
Service Report

Punctuality of sailings



90% of sailings arrived on time

6%

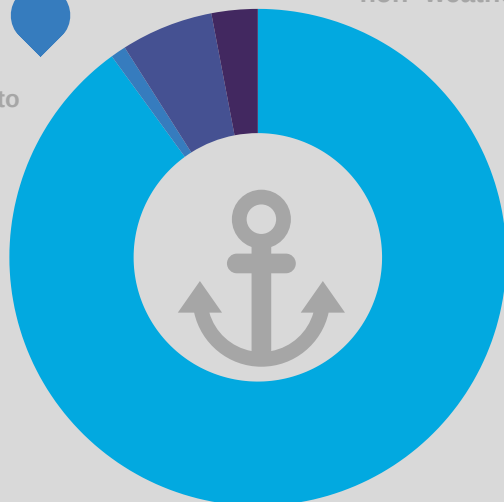
crossings cancelled
due to weather

3%

crossing cancelled
non- weather related

<1%

percentage of
sailings subject to
a moderate or
material delay



90%
of sailings arrived on
time

Percentage based on arrival times

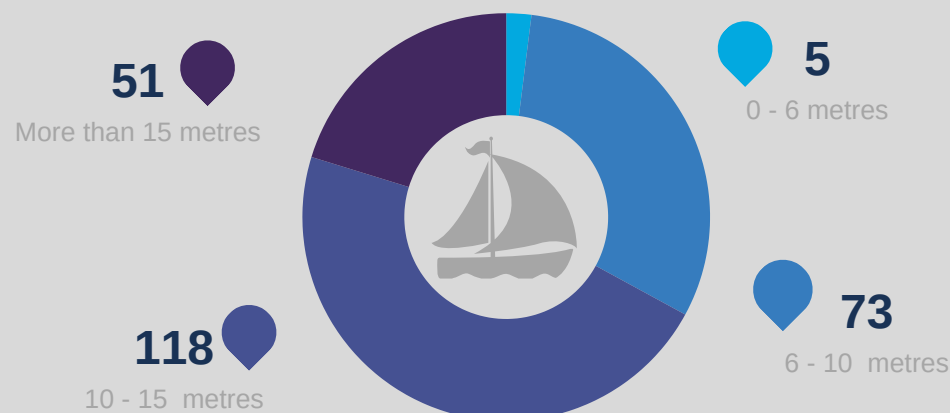


Review of Q1

264 sailings were scheduled with minimal delays or cancellations. Only a small percentage of sailings experienced moderate or material delays. Non-weather-related cancellations were low. Berth availability was at 85%.

Jersey Airport operated 3,300 commercial services, with 20% experiencing delays, often due to late inbound aircraft. Nearly 99% of air passengers cleared security in under 15 minutes.

Waiting lists for St Helier and Elizabeth Marinas



Number of boats on the waiting list, based on length



56% of flights arrived early

80%
arrived within
15 mins

80%
departed within
15 mins

Avg
17
mins late, if
delayed

Arriving flights

Departing flights

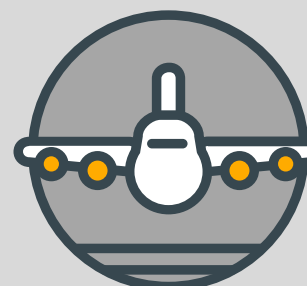
3,300
flights

Flight punctuality to and from Jersey Airport

Excluding flights affected by weather

Jersey Airport baggage from plane to carousel

Delivered
within 20
minutes
88%



Delivered
within 45
minutes
99.9%

