



## Agreement for Gold and Silver Membership Scheme

Welcome to Jersey Marina’s Gold/Silver membership scheme. We are delighted to have you as a member of our community of passionate boat owners just like you. These terms and conditions outline the rules and regulations that govern your membership with us. Please read them carefully, as they are designed to ensure an enjoyable, and harmonious experience for all members. By becoming a member, you agree to abide by these terms and conditions.

**This following contract between Ports of Jersey or their successor in title on the one part, and being one person and hereinafter referred to as ‘the User’ on the other part.**

Address:

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Postcode:

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Telephone (Home):

Mobile:

Email:

I would like to receive updates on new / changes offers

Y

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**IT IS HEREBY AGREED AS FOLLOWS:**

**1)** Ports of Jersey, subject to the terms and conditions on the reverse side of this document (hereinafter referred to as ‘the Conditions’), from ..... until further notice\*, guarantees membership of the Gold /Silver Membership Scheme \*delete as appropriate

**2)** Ports of Jersey and the User accept ‘the Conditions’, and each agrees to be bound by the provisions contained therein as though they were set out herein.

**3)** The User shall pay Jersey Harbours such sums for so long as this agreement exists by way of fees, costs or otherwise on demand in accordance with ‘the Conditions’.

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**LEVEL OF MEMBERSHIP**

**GOLD**

**SILVER**

**PREFERRED PAYMENT FREQUENCY**

**MONTHLY**

**QUARTERLY**

**ANNUAL**

**BY SIGNING THIS AGREEMENT, THE USER AGREES TO HAVE READ AND ACCEPTED ‘THE CONDITIONS’**

Signature (the User):

Date:

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Signature (on behalf of Harbourmaster):

Date:

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**Internal Reference Only**

Customer Ref:

## Terms and Conditions for Gold and Silver Membership

Welcome to Jersey Marina's Gold/Silver membership scheme. We are delighted to have you as a member of our community of passionate boat owners just like you. These terms and conditions outline the rules and regulations that govern your membership with us. Please read them carefully, as they are designed to ensure an enjoyable, and harmonious experience for all members. By becoming a member, you agree to abide by these terms and conditions.

### 1. Membership Eligibility

- a. Membership is open to individuals with a local registered vessel on an annual contract berth provided by Ports of Jersey.
- b. Memberships are non-transferable. You may not lend or sell your membership to another person.

### 2. Membership Types

- a. We offer two membership options, Gold, or Silver. Each type has its specific terms and pricing.

### 3. Membership Benefits

- a. Members are entitled to a range of exclusive benefits, which may include discounts, special offers, and priority access to our services. Details of these benefits will be provided separately.
- b. Membership benefits offered by 3rd parties are subject to the Terms & Conditions of that provider and is not the responsibility of Ports of Jersey.
- c. Benefits may be subject to change with prior notice to members.

### 4. Ports of Jersey services

- a. Services included in the membership scheme are available during operating hours.
- b. Services are subject to availability and scheduling.

### 5. Security

- a. Members are required to keep their membership cards secure and report any loss or theft promptly.
- b. Unauthorised access or sharing of membership credentials is strictly prohibited and could lead to cancellation of the membership.

### 6. Membership Payment Terms

- a. Members are responsible for paying all applicable membership fees, which are subject to change with prior notice.
- b. The memberships are a 12-month rolling contract, payments can be monthly/quarterly or annually. One annual payment is required before this contract may be terminated (this includes any initial pro-rata payment). Once you have completed the 12 monthly Direct Debit payments you can cancel your automatic renewal payments.
- c. Annual membership is renewed for one year by payment of the membership fee in full in advance. For monthly Direct Debit memberships, the Membership continues on a rolling monthly Direct Debit payment until cancelled by either party. Please see notes on cancellation below.

### 7. Termination of Membership

- a. Ports of Jersey reserves the right to terminate or suspend a membership for violation of these terms and conditions, non-payment of fees, or other misconduct.
- b. At the end of the first 12 months membership, you may prevent automatic renewal at any time by giving 30 days' notice in advance.

### 8. Fair Cancellation

Ports of Jersey operates a fair cancellation policy, only under the following circumstances will we consider the cancellation of a membership within the first 12 months.

- a. None of the services and benefits have been redeemed.
- b. The member has sold their vessel and cancelled their berthing agreement.

### 9. Privacy

- a. Ports of Jersey collects personal information for membership purposes and will use it in accordance with its privacy policy which can be found on our website [Privacy notice | Ports of Jersey](#)

### 10. Amendments

- a. Ports of Jersey reserves the right to amend these terms and conditions with prior notice to members.

By becoming a Gold or Silver Member, you acknowledge that you have read and understood these terms and conditions and agree to abide by them. Violation of these terms may result in the termination of your membership.

Please contact our Marina Office if you have any questions or concerns regarding these terms and conditions.